



TATA CONSULTANCY SERVICES

TCS.Beyond the obvious.



Solution User guide
for
Error: "Page cannot be displayed"

CONTACT

TATA CONSULTANCY SERVICES - [CERTIFYING AUTHORITY: PKI SERVICES]

ADVANCED TECHNOLOGY CENTRE, **deccan**park, 1 - SOFTWARE UNITS LAYOUT

MADHAPUR, HYDERABAD - 500 081

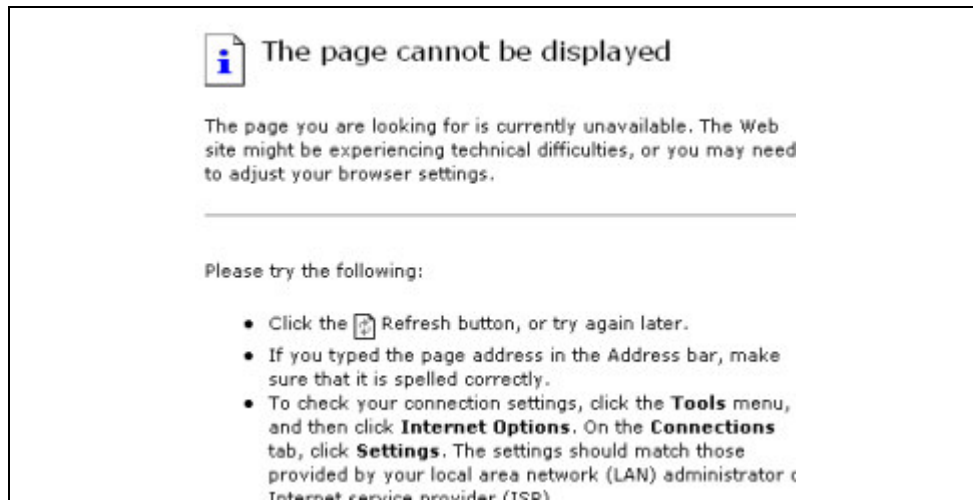
www.tcs-ca.tcs.co.in

ABOUT THE DOCUMENT

This document describes solution for the error encountered by Subscribers and Administrators while accessing their login on TCS-CA trust portal.

ERROR REPORTED

The below error is encountered while Member login/Administrator login on TCS-CA web portal <https://www.tcs-ca.tcs.co.in>

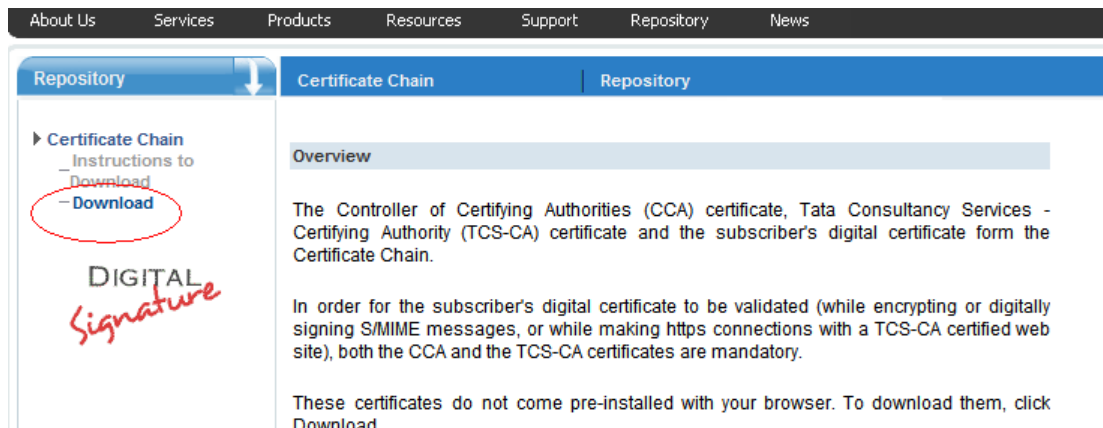


SOLUTION

- 1) Logon to TCS-CA website "<https://www.tcs-ca.tcs.co.in>"
- 2) On home page, Click on **Certificate Trust Chain** Under **Certificates** as per the below mentioned screen shot.

Case Studies	Search / CRL	Certificates	Support	Login
☒ PKI ensures Fair, Fast and Secure eProcurement	☒ CCA Certificate/CRL	☒ Signing Certificates	☒ Frequently Asked Questions	☒ Member Login
☒ Depository Services made Convenient and Dependable	☒ NRDC Search	☒ Web Server Certificates	☒ Certificate User Guides	☒ New User? Register
	☒ TCS-CA CRL	☒ Certificate Trust Chain	☒ Contact Details	☒ Administrator Login
More				

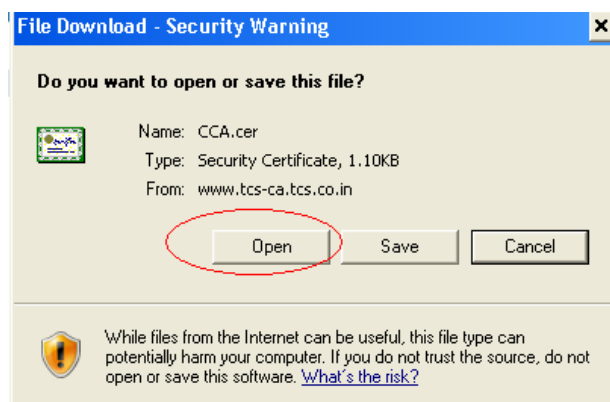
3) The below page appears, Click on [Download](#) as mentioned below.



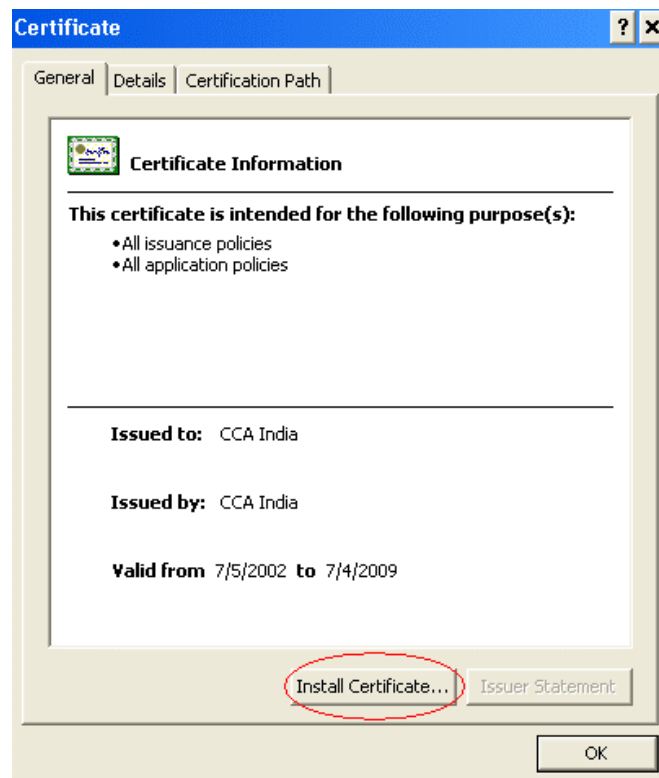
4) Right Click on [CCA](#) Under [CCA Old and New Certificates](#) Under [Download Certificates](#) > Click on [Open](#) as per the below mentioned screen shot.



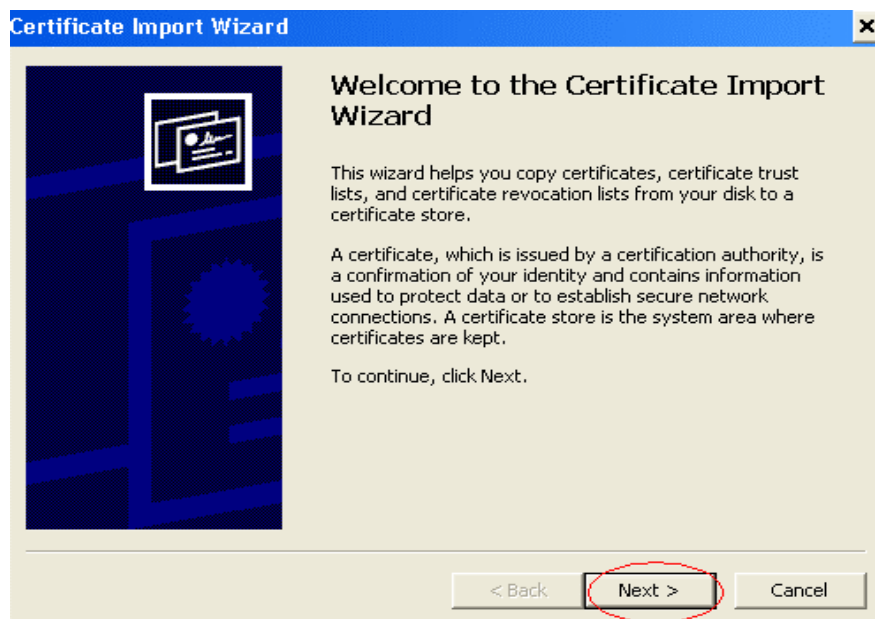
5) Below pop-up appears with the options [Open](#), [Save](#) & [Cancel](#). Click on [Open](#)



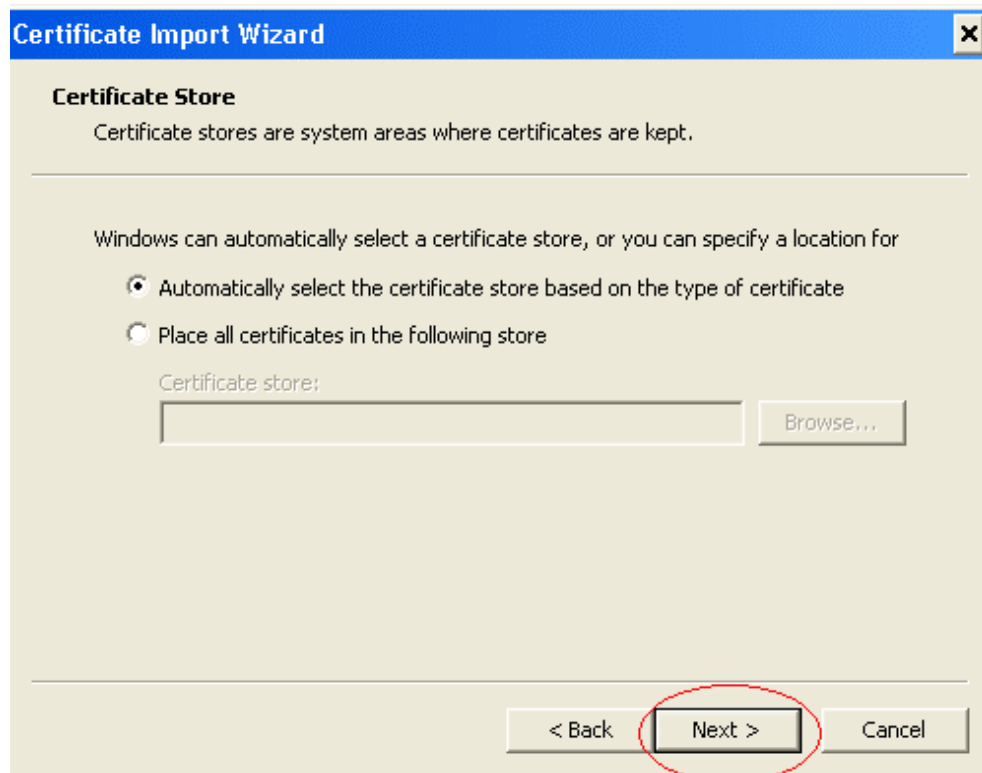
6) Click on [Install certificate](#) as per the below screen shot.



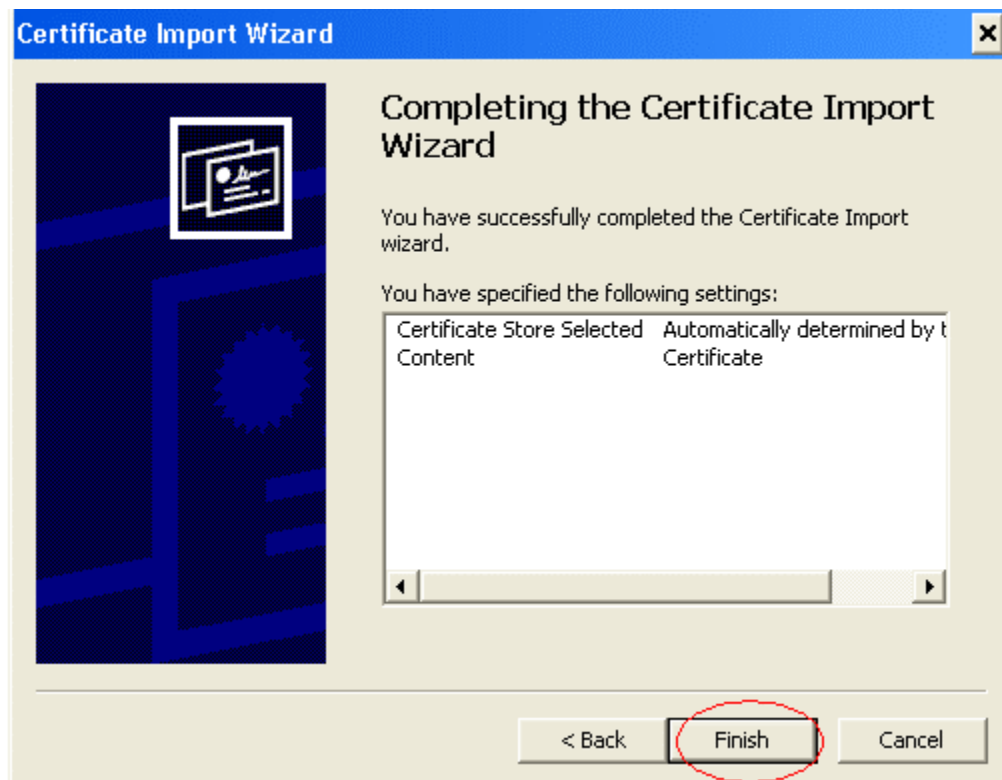
7) Click on [Next](#) under [Certificate Import Wizard](#) as per below screen shot.



8) Check for selection of **Automatically select the certificate store based on the type of certificate** and Click on **Next** as per the below screen shot.



9) Click on **Finish** to complete the installation procedure.



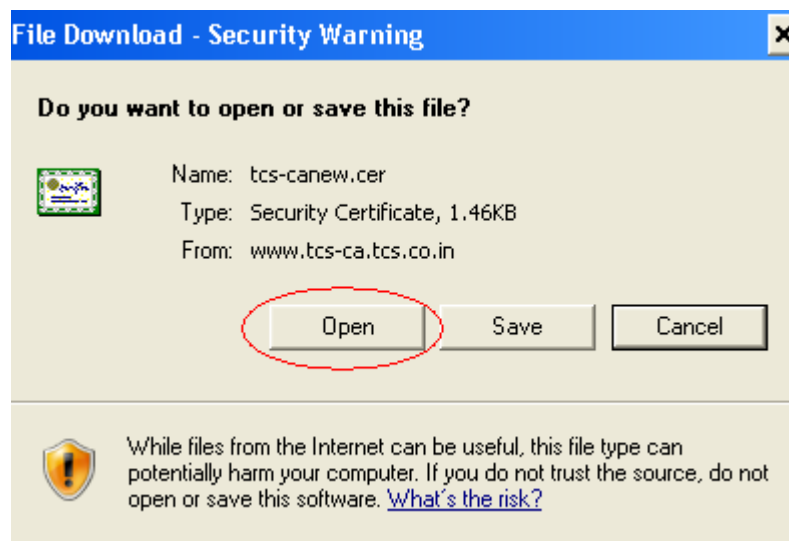
10) Click on [OK](#) to successfully install the CCA certificate.



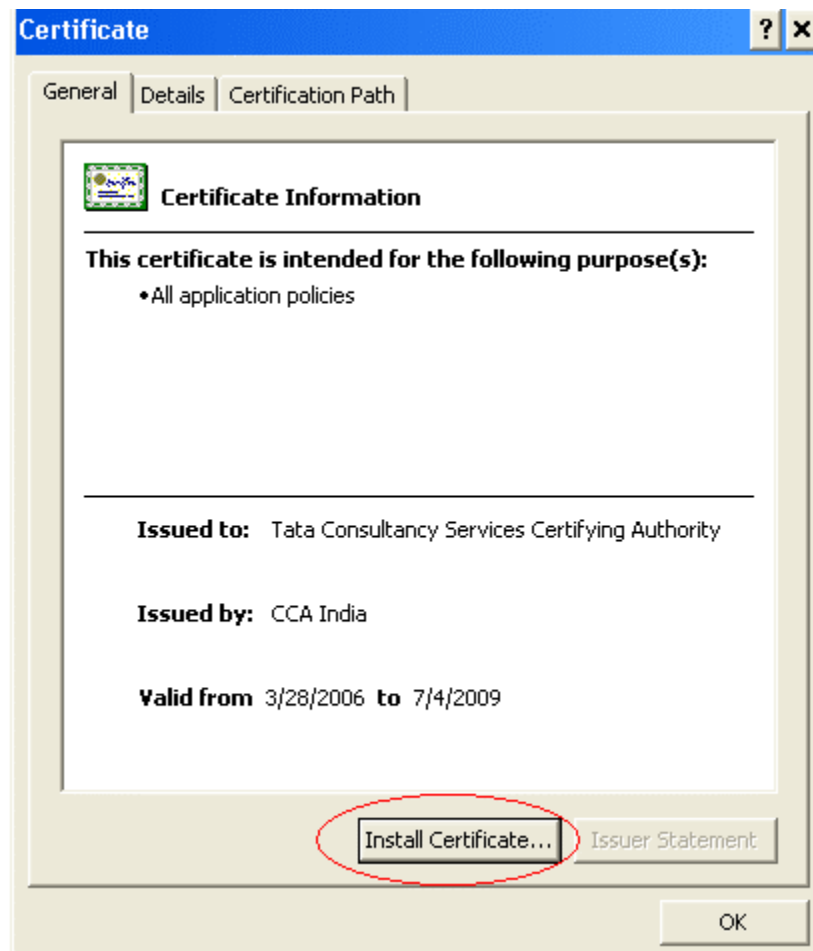
11) Now, Right Click on [TCSCA 2006](#) Under [Download Certificates](#) > [Old TCS-CA Certificates](#). Click on [Open](#) as per the below mentioned screen shot.



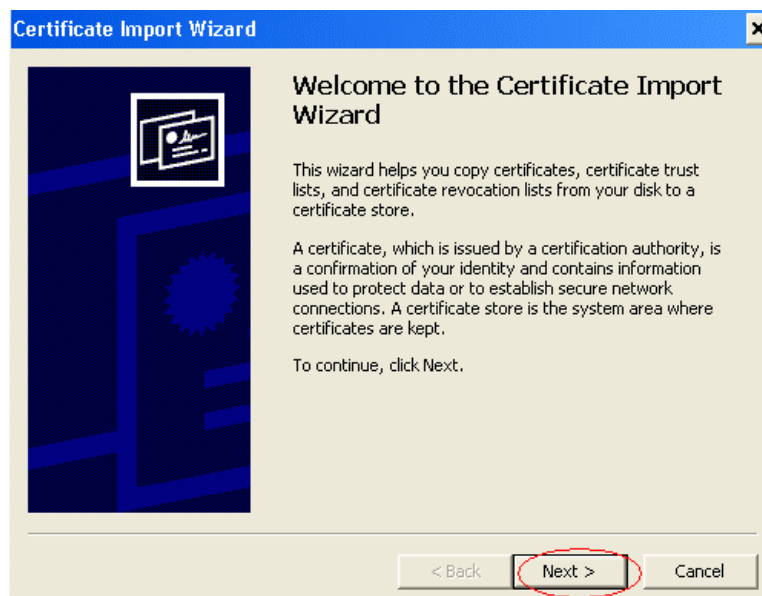
12) Below pop-up appears with the options [Open](#), [Save](#) & [Cancel](#). Click on [Open](#)



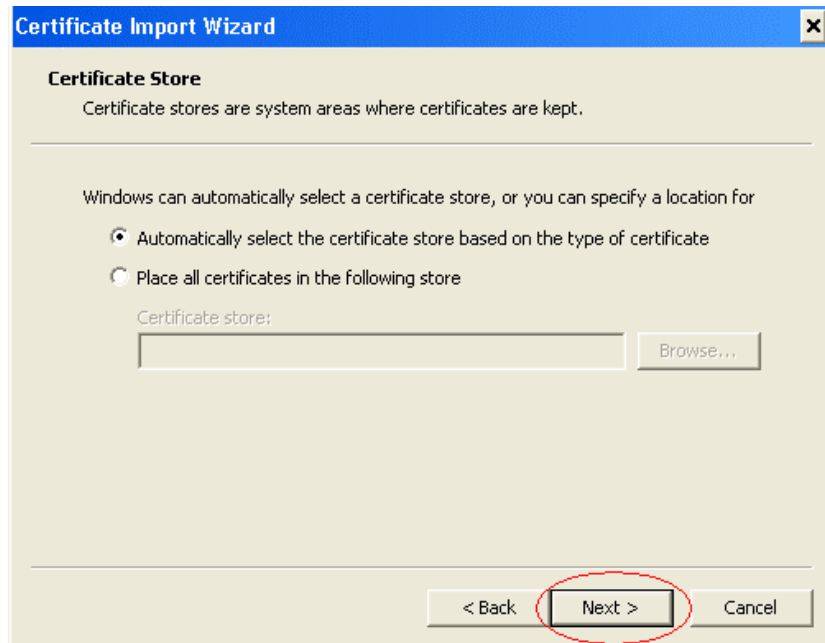
13) Click on [Install certificate](#) as per the below screen shot.



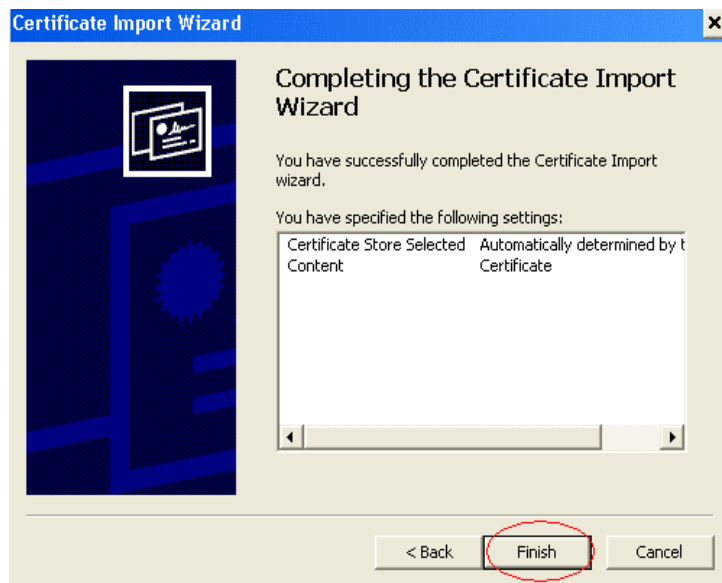
14) Click on [Next](#) Under [Certificate Import Wizard](#) as per the below screen shot.



15) Check for selection of **Automatically select the certificate store based on the type of certificate** and Click on **Next** as per the below screen shot.



16) Click on **Finish** to complete the installation procedure



17) Click on **OK** to successfully install the TCSCA 2006 certificate.



18) This completes the installation of TCS-CA Trust chain. Now, Log on to www.tcs-ca.tcs.co.in trust portal and try to Login.

CONTACT US

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